

# Quick References Resource Center

---

Published by PASFAA Newsletter Committee  
Updated May 2018

## **Scholarship Searches and Sweepstakes**

[www.collegeboard.org](http://www.collegeboard.org)  
[www.fastweb.com](http://www.fastweb.com)  
[www.goodcall.com/scholarships](http://www.goodcall.com/scholarships)  
[www.internationalstudent.com/scholarships](http://www.internationalstudent.com/scholarships)  
[www.petersons.com](http://www.petersons.com)  
[www.salliemae.com/scholarships](http://www.salliemae.com/scholarships)  
[www.saltmoney.org](http://www.saltmoney.org)  
[www.scholarships.com](http://www.scholarships.com)  
[www.studentscholarships.org](http://www.studentscholarships.org)  
<https://www.suntrustededucation.com/scholarship-sweepstakes/index.html>  
[www.unigo.com](http://www.unigo.com)  
<https://www.collegecovered.com/>

## **Financial Aid Applications**

FAFSA 4Caster [fafsa4caster.ed.gov](http://fafsa4caster.ed.gov)  
FAA (Access to Central Processing) [faaaccess.ed.gov](http://faaaccess.ed.gov)  
PHEAA [partners.aessuccess.org](http://partners.aessuccess.org)

## **Financial Literacy Tools and Credit Tips**

[www.youcandealwithit.com](http://www.youcandealwithit.com)  
[www.saltmoney.org](http://www.saltmoney.org)  
[www.annualcreditreport.com](http://www.annualcreditreport.com)  
<https://studentaid.ed.gov>  
<https://www.heroknowl.org/>  
<https://onupmovement.suntrust.com/>

## **IRS Tools**

<https://www.irs.gov/refunds> - Where's my Refund  
<https://www.irs.gov/filing> - Filing for Individuals  
<https://www.irs.gov/> - Internal Revenue Service  
<https://www.irs.gov/newsroom/irs2goapp> - Using a Mobile Device – Download the **IRS2GoApp** to check your refund status, make a payment, sign up for helpful tax topics and more!

## **Federal Student Loans and Grants**

Federal Student Loans [studentloans.gov](http://studentloans.gov)  
National Student Loan Data System (NSLDS) [nsldsfa.ed.gov](http://nsldsfa.ed.gov)  
Common Originations and Disbursements (COD) [cod.ed.gov](http://cod.ed.gov)

## **Government Services**

Social Security Administration [ssa.gov](http://ssa.gov)

Bureau of Citizenship and Immigration [uscis.gov](http://uscis.gov)

Selective Service System [sss.gov](http://sss.gov)

Military Services [www.military.com](http://www.military.com)

## **Associations and Organizations**

NASFAA [www.nasfaa.org](http://www.nasfaa.org)

EASFAA [www.easfaa.org](http://www.easfaa.org)

## **Higher Education News and Opinions**

Inside Higher Ed [www.insidehighered.com](http://www.insidehighered.com)

Higher Education Watch [www.higheredwatch.org](http://www.higheredwatch.org)

Chronicle of Higher Education [www.chronicle.com](http://www.chronicle.com)

Student Lending Analytics [www.studentlendinganalytics.com](http://www.studentlendinganalytics.com)

## **Federal Student Aid Customer Service/Processing Directory**

<b>Federal Student Aid Customer Service or Processing Center</b>	<b>Telephone Number</b>
Borrower Defense Hotline	1-855-279-6207
Campus-Based Call Center	1-877-801-7168
• Direct Loans	1-800-848-0978
• Grants	1-800-474-7268
• Student Loan Support Center	1-800-557-7394
CPS/SAIG Technical Support	1-800-330-5947
Default Resolution Group	1-800-621-3115
eZ-Audit Help Desk	1-877-263-0780
Federal Student Aid Feedback Center	1-844-651-0077
Federal Student Aid Information Center	1-800-4-FED-AID
G5 Hotline	1-888-336-8930
<b>Loan Consolidation Servicers</b>	
• FedLoan Servicing (PHEAA)	1-800-699-2908
• Great Lakes Educational Loan Services, Inc.	1-800-236-4300
• Navient	1-800-722-1300
• Nelnet	1-866-426-6765
Loan Consolidation Information Call Center	1-800-557-7392
<b>Loan Servicing Centers for Schools</b>	
• CornerStone	1-877-336-7397
• ECSI Federal Perkins Loan Servicer	1-866-313-4130
• FedLoan Servicing (PHEAA)	1-800-655-3813
• Granite State - GSMR	1-800-303-8353
• Great Lakes Educational Loan Services, Inc.	1-888-686-6919
• HESC/Edfinancial	1-855-845-1001

- MOHELA 1-888-866-4353
- Navient 1-888-272-4665
- Nelnet 1-866-463-5638
- OSLA Servicing 1-866-264-9762

**Loan Servicing Centers for Students**

- CornerStone 1-800-663-1662
- ECSI Federal Perkins Loan Servicer 1-866-313-3797
- FedLoan Servicing (PHEAA) 1-800-699-2908
- Granite State - GSMR 1-888-556-0022
- Great Lakes Educational Loan Services, Inc. 1-800-236-4300
- HESC/Edfinancial 1-855-337-6884
- MOHELA 1-888-866-4352
- Navient 1-800-722-1300
- Nelnet 1-888-486-4722
- OSLA Servicing 1-866-264-9762

Nelnet Total and Permanent Disability Servicer 1-888-303-7818

NSLDS Customer Service 1-800-999-8219

Ombudsman 1-877-557-2575

Research and Customer Care Center 1-800-433-7327